

Working Together to Prevent Loss

Many insurance companies provide loss prevention services. Experience the Great American difference! Other companies may provide loss prevention services at an additional cost and often use independent contractors, unfamiliar with their products. Our Loss Prevention Consultants are highly experienced employees who keep current on issues relevant to human and social service organizations. They work closely with you to create customized loss prevention plans, protecting the assets and reputation of your organization. Most importantly, our loss prevention services can be included with the price of your policy.

Great American Specialty Human Services provides the following menu of loss prevention services:

Physical Surveys

Our consultants can perform on-site surveys of operations and facilities to evaluate actual and potential hazards as well as current risk management controls. We can offer practical recommendations to eliminate or minimize hazards.

Educational Programs

Well-trained supervisors and employees are essential to a successful operation. Our Loss Prevention consultants can administer educational programs to assist you in training your personnel about the basic principles of loss prevention. These programs include:

- Establishing Safety Committees
- Accident Investigation and Reporting
- Slip and Fall Elimination
- Employee Dishonesty and Theft Controls
- Auto Fleet Safety Review
- Driver Training
- Employee Selection
- Abuse Prevention
- Disaster Preparedness and Evacuation Plans
- Pool Safety Evaluation and Training

Property Risk Management Services

Our consultants can provide:

- Fire Protection Engineering, including evaluation of life-saving features such as sprinkler systems
- Building Valuations to ensure proper insurance to value
- Infrared Thermal Imaging to help identify problems with your electrical systems and sources of water intrusion

**Protecting Those Who
Improve Your Community®**



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eLearning

Human and social service organizations can benefit from the loss prevention resources available on our website. These courses are designed to help your managers and staff improve awareness of risk reduction. To ensure employees are taking advantage of these resources, management is able to track their employees' class completion. Courses include:

- Risk Management Basics
- Volunteer Risk Management
- Insurance Basics
- Managing Governance Risks
- Management Employment Practices
- Effective Staff/Volunteer Screening
- Driver and Vehicle Safety
- Special Event Safety
- Managing Facility Risks

Safety Topics

We have a library of more than 300 loss prevention bulletins for your use. These loss prevention checklists address specific risks and are a quick way to evaluate strengths and weakness of controls. Examples include:

- Fire Prevention Checklist
- Abuse and Neglect
- Food Safety
- Swimming Pool Safety
- Driver Safety
- Cyber Security Tips
- Winter Protection/Winter Driving

Video Presentations

Our consultants can present video presentations to your staff and volunteers. These programs include:

- Who Will Care When I'm Not There?
- Workplace Violence for Employees/Workplace Violence for Management
- Coaching the Driver Services – Van and Bus

Video Lending Library

As a Great American policyholder, you have access to our membership in a safety video service with a large selection of DVDs. The titles and descriptions can be viewed at <https://www.clmi-training.com/greatamerican>.

Accident Investigations And Loss Analysis

Even with good risk management controls, accidents do occur. When they do, our consultants can critically analyze the factors contributing to the cause of the accident. We try to determine the "why" of the accident so we can help you prevent similar occurrences in the future.

for all the *great* you do®



The information presented in this publication is intended to provide guidance and is not intended as a legal interpretation of any federal, state or local laws, rules or regulations applicable to your business. The loss prevention information provided is intended only to assist policyholders in the management of potential loss producing conditions involving their premises and/or operations based on generally accepted safe practices. In providing such information, Great American does not warrant that all potential hazards or conditions have been evaluated or can be controlled. It is not intended as an offer to write insurance for such conditions or exposures. The liability of Great American and its affiliated insurers is limited to the terms, limits and conditions of the insurance policies underwritten by any of them. Policies are underwritten by Great American Insurance Company, Great American Assurance Company, Great American Alliance Insurance Company, Great American Insurance Company of New York, and Great American Spirit Insurance Company, authorized insurers in all 50 states and DC. The Great American Insurance Group eagle logo and the word marks Great American® and Great American Insurance Group® are registered service marks of Great American Insurance Company. © 2020 Great American Insurance Company, 301 E. Fourth Street, Cincinnati, OH 45202. All rights reserved. 1520-SHS (04/20)