

## Property & Inland Marine Claims

When there's a claim, the last thing you need to be doing is searching all over for us. To make it as easy as possible, here's our contact information.

### How to Report a New Loss:

Email: [pimclaims@gaig.com](mailto:pimclaims@gaig.com)

Online: <https://claimstartnow.gaig.com>

Phone: 800-584-0835 (8am EST – 7:30pm EST)

When reporting a new loss, please include (at a minimum) the following information:

Insured Name & Policy Number

Date of Loss

Loss Location

Loss Description

Estimated Loss Amount

Insured Contact Information

### Mailing Address:

Great American Insurance Group  
Property & Inland Marine Claims  
PO Box 5440  
Cincinnati, OH 45201-5440

### Management Team

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**Claims Team**

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**Cargo Claims Team**

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