



Great American Insurance Group

Contractors Blueprint Program

Risk Management





Cyber Liability Division

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Response & React Program

Accidents happen! When a chemical or fuel spill occurs, you need to take immediate action. The logistics and regulatory burdens to clean up a spill can be broad, complicated and overwhelming. Great American Environmental Division's Response & React Program (R&R) is specifically designed to help policyholders quickly and efficiently navigate the response plan from the moment a spill occurs to the final site approval. Having a response program in place assures peace of mind during critical situations, allowing your clients to prepare to take immediate action.

The Response & React program offers spill response management in all 50 states and Canada, 24 hours a day, 365 days a year. Our large network of prequalified environmental professionals are standing by, ready to provide the knowledge and expertise you need to manage a rapid, cost effective response to your emergency spill.

Services include:

- Onsite mobilization of prequalified emergency response contractor
- Coordination with Great American Environmental Division's claims department in accordance with established protocol to evaluate coverage, discuss retentions and manage the clean-up process
- Filing of verbal and written regulatory notifications
- Pre-established rates and project costs for task-by-task management of the response contractor
- Handling of waste management and disposal in accordance with government regulations
- Invoice audit to verify the authorization of the scope of work performed and the associated costs for contractor services
- Closure reports filed by Great American with the appropriate environmental regulatory agencies



In the event of an emergency spill, one phone call initiates the R&R process:

1. Call the R&R Hotline 800-340-3399
2. Describe the situation to the on call Incident Manager
3. Rest & relax knowing that the contractor best suited to manage your situation will respond to the incident



Great American's R&R program is administered by CURA Emergency Services – a five-star emergency service program and a recognized leader in the environmental and emergency response industry for more than 20 years.

Access to HR ExecSupport® is included with your Contractor Blueprint policy

HR ExecSupport Services Include:

Employment Law Hotline Advice. A designated team of experienced attorneys at Littler Mendelson – the nation’s largest labor and employment law firm – are available to assist you with a broad range of employment law questions and issues via phone or email.

Online Policies, Procedures and Forms. Hundreds of sample HR policies, forms and compliance tools designed to help your business comply with current federal and state employment laws.

Online Sample Employee Handbooks and Employment Policies. Access sample employee handbooks, dozens of employment policies and state-specific resources.

Employment Law Reference Manuals. A complete library of employment law reference manuals.

Littler GPS™. An innovative and powerful online research tool that provides detailed information and analysis of recent legislative and regulatory developments.

Government Forms and State Guides. Essential employment-related forms and notices required by the federal government and for each state.

Webinars and Seminars. Access to Littler’s nationwide employment law breakfast briefing series and designated live webinars.

Employees Harassment Training. Online training video to help prevent harassment, available in both English and Spanish. For insureds with California operations, access to a monthly two-hour live harassment training webinar for 10 supervisors and managers is included with a policy.

Login Instructions

On your first visit:

- Visit **www.HR-ExecSupport.com**
- Enter your information in the required fields, including your email address, and your current policy number: **CBPXXXXXXX**.
- Click “Submit.” You will then receive an email with login credentials. On future visits to the site, just enter your username and password.



To access the HR ExecSupportSM “hotline” or if you have further questions about the risk management services, contact us at:

844-849-0588 (Toll free)
askcounsel@littler.com (Email)

Terminating an employee?

Prior to any employee termination, call the hotline
service number:

844-849-0588

Your insurance policy includes confidential telephone consultation on basic workplace employment topics via this toll-free number. Calls are handled by the nation's largest labor and employment law firm, Littler Mendelson.



EXPERIENCED TEAM. EXCEPTIONAL SERVICE. EXPERT PROTECTION.

Great American eRiskHub® Portal

When a cyber event occurs, time is of the essence. Having a plan in place with access to the third-party resources you need can help you efficiently and costeffectively respond and recover.

Respond and recover quickly with eRiskHub

As a Great American policyholder, you have access to the eRiskHub® portal, powered by NetDiligence®. eRiskHub provides tools and resources to help you:

- Understand your exposures
- Establish a response plan
- Minimize the effects of a breach on your organization

How do I use eRiskHub?

Registration is simple - go to eriskhub.com/greatamerican. You'll be asked to enter an Access Code, which you will receive upon policy purchase. You'll create your own username and password. Once registered, you can access tools that will help you assess risk, prepare for and/or modify your response plan, and familiarize yourself with the service.

What if I want to speak to a lawyer?

Your policy includes Incident Consultation Coverage from a third-party law firm for actual or suspected privacy and network security incidents. There is no deductible or additional out of pocket expense to use this consultation and the coverage is in addition to your policy's limits of insurance. Not every suspected incident means you need to notify us. This consultation will help you decide what next steps are necessary including whether or not you need to notify us. The Incident Consultation Hotline can be found at eriskhub.com/greatamerican.

When a breach event occurs,
time is of the essence.



eriskhub.com/greatamerican

Tools and resources are available 24 hours a day, seven days a week.





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Protecting hundreds of
niche industries with **expert**
insurance solutions.

Great American
Insurance Company

110⁺ years with an **A** or better rating by AM Best

for all the *great* you do[®]

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