

# Hammering Out the Details: Contractors ProProtect FAQs

## How do I sign up?

If you're interested in accessing the Contractors ProProtect quoter tool, please contact Bjorn Gundersen ([bgundersen@gaig.com](mailto:bgundersen@gaig.com)) or [ProProtect@gaig.com](mailto:ProProtect@gaig.com) to request access.

## How much commission do I get?

18% commission applies to all accounts bound through the Contractors ProProtect Portal.

## Who is eligible to use Contractors ProProtect?

Contractors ProProtect is suitable for non-environmental contractors with annual revenues less than or equal to \$25,000,000.

Suitable classes of businesses and specialties include but are not limited to: General contractors, excavation contractors, electrical contractors, mechanical contractors, utility contractors, plumbing, street & road contractors, and more!

## What are suitable project delivery methods?

Trade contractors with construction-only, design/bid/build, construction management at risk, and subcontracted design build delivery methods are eligible.

## Can you provide an overview of the project delivery methods?

- Construction Only, Design/Bid/Build — Insured has no design or construction management responsibilities.
- Construction Management - At Risk — Provides preconstruction services and self performs or holds all construction subcontracts during construction.
- Design/Build Subcontracted — Design subbed out.

## Do I need to prepare anything for the quoter tool?

The only preparation you need is a quick recap with your client—Make sure to confirm the important details of their operations so your application will be accepted.

## How long will the application take me?

As long as you have your client's information prepared, the application can be completed within minutes!

[GAIG.com/ProProtect](https://GAIG.com/ProProtect)

CONTRACTORS  
**PRO**PROTECT<sup>SM</sup>

**Want more information?  
Contact us!**

### Bjorn Gundersen

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### General Inquiries

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Learn More



### When will I know if my application was approved?

As soon as you hit submit on your application, you will get a pop-up box notifying you whether your submission was approved or marked as under review.

### What's the best way to monitor updates on my submissions?

There is a "Notifications" box at the top of your dashboard, which tracks status updates for your submissions. You can also continue to monitor your Dashboard for comments. If a new comment has been added, a red blinking alarm icon will appear in the "View Comments" column on the line item for the submission.

### How can I bind coverage if my application was approved?

If you'd like to proceed with binding coverage, click "Bind" under the "Bind Your Quote" column for your submission. A pop-up will appear, which will allow you to select which quote option you wish to bind; upload your signed application, loss runs, and any other documents you wish to include to bind; and choose a binder effective date. Coverage is not bound until a binder is sent by an underwriter and an underwriter has confirmed coverage is bound. This tool is a quoting platform only.

### What do I do if my application was not approved?

An expert from our underwriting team will review your application and provide feedback on how to correct any issues. You can monitor your dashboard for comments under the "View Comments" section. Once you have the necessary information to correct the issue, you can revise your application by clicking the arrow under the "Continue Application" column.

### What can I do if my submission doesn't meet the requirements?

Great American Environmental offers a suite of contracting services pollution liability products that may suit your clients' needs, including Contracting Services (CSE), Professional and Contracting Services (PCM) and Contracting Services Project Specific (CSP). For more information on our contracting services capabilities, please visit our [Hard Hat Hub](#).

For agent/broker distribution only. Great American Insurance Group, 301 E. Fourth St., Cincinnati, OH 45202. Online portals may not be available at all times. Coverage examples are for illustrative purposes only. All coverage is subject to underwriting. Coverage description is summarized. Refer to the actual policy for a full description of applicable terms, conditions, limits and exclusions. Policies are underwritten by Great American Insurance Company, an authorized insurer in all 50 states and the DC and Great American E&S Insurance Company, an OH domiciled surplus lines company eligible to underwrite surplus lines insurance in all 50 states and the DC. This is not intended as a solicitation or offer to sell an insurance product in a jurisdiction in which the solicitation, offer, sale or purchase thereof would be unlawful. The Great American Insurance Group eagle logo and the word marks Great American® and Great American Insurance Group® are registered service marks of Great American Insurance Company. © 2025 Great American Insurance Company. All rights reserved. 5823-ENV (04/25)